# Texecom connect

# Connect your life to your home and your security



**New! Texecom Connect V2**

## New! Texecom Connect V2 app with professional installer support

Texecom Connect has been enhanced with the launch of the new Texecom Connect V2 app.

This features the same intuitive user interface and controls of the previous Texecom Connect V1 app, but now allows your professional installer to manage the service and provide personalised support.

This new Texecom Connect V2 is designed for future upgrades and premium services, details of which will be announced soon.
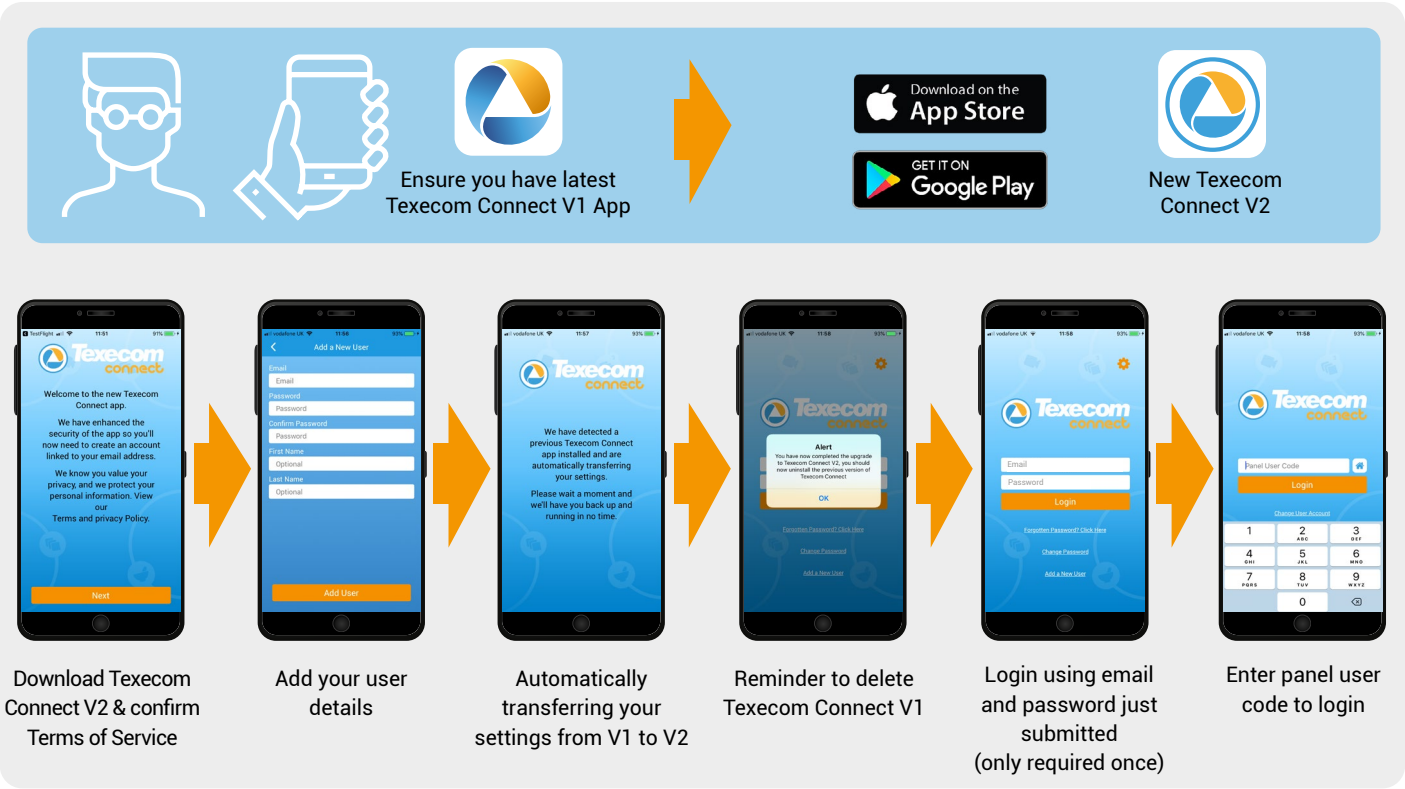
### Already a Texecom Connect user?

Contact your installer today to upgrade to V2 with enhanced installer support, or download the new app and follow the simple step-by-step guide to transfer to the new app directly.

# Upgrade to Texecom Connect V2

Texecom Connect has been enhanced with the launch of the new Texecom Connect V2 app. This features the same intuitive user interface and controls of the previous Texecom Connect V1 app, but now allows your professional installer to manage the service and provide personalised support.

Please ensure you have the latest version of the Texecom Connect V1 app before proceeding.



Ensure you have latest Texecom Connect V1 App

Download on the App Store

GET IT ON Google Play

New Texecom Connect V2

Download Texecom Connect V2 & confirm Terms of Service

Add your user details

Automatically transferring your settings from V1 to V2

Reminder to delete Texecom Connect V1

Login using email and password just submitted (only required once)

Enter panel user code to login

# Enable your installer to support your security system

Your installation company can offer you a range of support services for your security system.

Providing a connection to your installer will enable them to monitor your systems operating health and carry out tweaks to the configuration of your system when your circumstances change. For instance, they can assist in adding or removing users from your system, or they can review, diagnose and identify a fault, sometimes before it is even caused a problem to you.

Check with your installation company to find out what they can provide. To enable this your installation company will need an App code from your system.

To generate an App code, follow these simple steps:



| Login to Texecom Connect | Press 'Menu' | Press 'Users' | Select a Master panel user for the system | Select 'Add Mobile Device' | 6 digit App Code generated (valid for 60 mins) |